



NATASHA QUINTON BRIDAL

PRIVACY POLICY

Introduction

The following websites www.natashaquinton.com are owned and operated by Natasha Tully. Your privacy is important to me and this privacy notice explains what personal data I collect from you, how I store, use and keep it protected, and your rights under the GDPR. After reading this notice please do not hesitate to contact me if you have any questions.

Name and address of the information controller

Natasha Tully
20 Springfield Road
Edenbridge
Kent
TN8 5HG

info@natashaquinton.com

The Information I collect

I collect information or data about you when you contact me directly by email, telephone, social media platforms, blog comments on my websites, the contact form on my websites or any other communication that you send me.

The data includes personal information such as name, address, email, telephone number, names of family members and/or guests, dates in relation to your enquiry, venue, your photographers name (if applicable) and photographs. I may also request your bank details.

How I use the information

I use your personal information on the basis of legitimate interest to contact you in relation to the hair and/or makeup services you have requested or have expressed an interest in. Relevant information you provide me with will also be used for booking confirmation, internal record keeping and billing and payment purposes. The photographs you send will assist me in recommending hairstyles and colours for your skin type/tone.

Photographs

I may take photographs for reference or continuity purposes whilst working with you. I may also use photographs of you on my websites and social media platforms. Consent for this will be gained through the 'booking form', which is signed to secure my services for your date.

There may be times, on my websites and social media platforms, where I am obliged to credit photographers and other suppliers. I do not accept any responsibility for, or liability in respect to the content of those sites; the owners of which do not have any connection either commercially or otherwise with my business.

Data retention

Your personal information is retained for as long as necessary to provide you with my services and as described in my privacy notice. However, I may also be required to retain this information to comply with my legal and regulatory obligations, to resolve disputes, and to enforce my agreements.



For tax purposes the law requires keeping basic information about customers (including contact, identity, financial and transaction data) for six years after they stop being customer.

Keeping your data safe

I am committed to keeping your data safe and will ensure that there are reasonable and appropriate technical controls in place to protect your personal details. Secure Wi-Fi and trusted software is used to hold and process your data. Where available all files containing data are password protected along with mobile devices.

Direct marketing

Your data is not shared with any other organisations for marketing, market research or commercial purposes, and your details are not passed on to other websites. However, social media is used to promote "Natasha Quinton Bridal" and "NQBridal".

Sharing and disclosure

I may use services from third parties such as freelance hair and makeup artists to provide your service. The freelance hair and makeup artists I use are hand picked and provide the same standard and level of service as myself. Any data passed to them will be relevant to your service and will be kept safe and secure.

I also use the services of trusted companies, professional advisers and government bodies to run my business and process your data. These services include website hosting, accountancy, administration services, banking, insurance and legal help and advice.

Google analytics

Natashaquinton.com uses tracking software to monitor its visitors to better understand how they use it. This software is provided by Google analytics which uses cookies to track visitor usage. The software will save a cookie to your computer's hard drive in order to track and monitor your engagement and usage of the website, but will not store, save or collect personal information. Google's privacy policy is explained in more detail and can be found at <http://www.google.com/privacy.html>

Transferring information outside the EU

I do not transfer your personal data outside the EU.

Website hosting

My website is hosted by Ionos and their privacy policy can be found at <https://www.ionos.com/terms-gtc/privacy-policy/>

Access to information held about you

If you would like to find out what information is being held about you please email Info@natashaquinton.com and a copy of all the information held can be sent to you. If you think inaccurate data is held, you may ask at any time for this to be corrected. You may also ask to limit what is done with your data or delete it altogether.

Privacy notice amendments

I update this policy notice so please check back for amendments.

Last updated November 2023

